

CASE STUDY

ISO 27001 - THIS IS HOW WE HELPED A B2B CLIENT IMPROVE THEIR INFORMATION SECURITY PRACTICES TO CONTROL THE AVAILABILITY OF INFORMATION, AS WELL AS ENABLE CONFIDENTIALITY, AND INTEGRITY THAT WAS CRITICAL TO ITS BUSINESS GROWTH



THE CLIENT: The largest publisher of investment research, connecting the world's leading asset and wealth managers with nearly 1,000 research firms in more than 50 countries and serving internal teams across multi-national corporations.

LOCATION: Operating locally across North America and internationally in Romania and London.

INDUSTRY: A B2B organization



The Challenge for the client - What issues was the client facing that moved him to undertake this service?

To meet the growing demands of their services, the client implemented sophisticated technology assets for business operations, thereby increasing the organization's exposure to attacks on its IT, as well as business infrastructure. To overcome these situations the client had to place immense emphasis on the management and improvement of information security practices within the company. The organization understood and acknowledged the fact that confidentiality, integrity, and availability of information are critical to its business growth. Some of the key challenges they faced included:

- Lack of internal alignment with international standards and Privacy
- Lack of IT risk management processes
- Lack of maturity in documentation





The Solution – How did we help resolve their issue?

- Accorian helped the client establish operational requirements that supported the compliance of information security commitments, relevant laws and regulations, and other system requirements.
- Accorian helped them Design & Implement an Integrated Management Systems for ISO 27001 and SOC 2
- Accorian conducted regular Internal Audits and readiness checks to assess and improve the Information Security landscape.
- Accorian performed Monthly compliance reviews.
- Certification Support



Why Accorian?

Accorian is a team of experts that helps companies of all sizes navigate today's complex technology landscape.

We help ensure organizations can stop compromising between technology necessities and technology budgets.

Our technology advisory team will help you assess your risk, define strategies, and achieve necessary compliance. We also provide staffing for your short-term & long-term needs.

Accorian is a one stop junction for implementing all the security frameworks. Accorian service lines includes- ISO 27001, SOC2, NIST, HIPAA, HITRUST, Risk Assessment, ISO 22301, ISO 27701, ISO 27018 etc.





The Result - What did the client gain through our services?

- Centralized Security Governance was implemented.
- Sustenance of Information security processes had become more streamlined and easier to achieve and track.
- Clear roles and accountabilities were set among team members.
- Increased resilience to cyber-attacks.
- Company Reputation improved leaps and bounds.
- More mature Information Security landscape.

The client is now an ISO 27001 certified organization ensuring top-notch Information Security standards on a global scale. The information security practices of the client are now governed by its Information Security Management System (ISMS).



The Audit Prep – How did we prepare for the project

- Conducting Bi-weekly meetings with the client for understanding the established workflow and processes in the client's environment geared towards improving the overall Information Security landscape.
- Introducing an Integrated Sustenance calendar to track Information security requirements based on a defined frequency (e.g. – monthly, quarterly, annually).
- Preparing a single repository for storing all security-related information including evidence, documentation, reports, and assessments.
- Collecting pieces of evidence based on the defined frequencies as per the ISMS- SOC 2 sustenance calendar. Reviewing the evidences for adequacy.
- Conducting audit prep activities and meetings with relevant stakeholders for support through out the Audit.



What's Next for the Client

- SOC 2 Type 2 Attestation in this quarter.
- They are also targeting the ISO 22301 - international standard for Business Continuity Management (BCM) for next year.

